

TGS-2019504406 INTERACT WITH AND SERVE FOOD AND BEVERAGE CUSTOMERS (2 DAYS)

TGS-2019504331 PWM-FOOD SERVICES: PREPARE FOR SERVICE (MISC EN PLACE) (1 DAY)



INTERACT WITH AND SERVE FOOD AND BEVERAGE CUSTOMERS (2 DAYS):

This unit aims to equip the learner with knowledge and application skills in interacting with and serving food and beverage guests and be able to apply them to the workplace.

Competency elements:

- Assisting guests with seating
- Taking food and beverage orders
- Serving beverages
- Picking up food orders
- Serving food
- Presenting bills
- Assisting guest with departure

PREPARE FOR SERVICE (MISC EN PLACE) (1 DAY):

This module covers the essential steps in preparing for service in F&B outlets. It covers the importance of preparing for service professionally and the actions that need to be taken during the preparation stage of hosting duties.

Competency elements:

- Check set-up of outlets
- Replenish service items
- Clean and setup service station
- Set tables

WHO SHOULD ATTENDS:

Service Crew, Beverage Crew and all F&B service personnel.

SKILLSFUTURE CREDIT | COURSE FEE SUBSIDY APPLICABLE

All Singaporeans aged 25 and above can use their \$500 SkillsFuture Credit from the government to pay for a wide range of approved skills-related courses. Visit the SkillsFuture Credit website (www.skillsfuture.sg/credit) to choose from the courses available on the SkillsFuture Credit course directory.

COURSES	SINGAPORE CITIZENS Aged ≥ 40 years (SkillsFuture Mid-Career Enhanced Subsidy)	SINGAPORE CITIZENS AND PR Aged ≥ 21 years	FULL FEES
Interact with and serve food and beverage customers (17.5 Hrs)	\$135.00	\$225.00	\$450.00
Prepare for service (9.17 Hrs)	\$72.00	\$120.00	\$240.00

Note:

1. For more information on SFEC, eligibility criteria and the guide to claim SFEC, please refer to <https://www.enterprisesg.gov.sg/financial-support/skillsfuture-enterprise-credit>
2. Find out more about Absentee Payroll at <https://www.skillsfuture.gov.sg/funding-employers>